



State of Connecticut
HOUSE REPUBLICAN OFFICE
STATE CAPITOL
HARTFORD, CONN. 06106

Transportation Committee
Public Testimony

March 16, 2016

Good morning Co-Chairs Senator Maynard Representative Guerrera Vice- Chair Senator Leone Representative Arce Ranking members Senator Boucher Representative O'Dea and Esteemed Members of the Committee:

Thank you for allowing us the opportunity to submit testimony in support of House Bill 5041: An Act Concerning the Privatization of the Department of Motor Vehicles

Over the past year-and-a-half we have received countless constituent cases where the DMV has failed to operate effectively or appropriately. Taxpaying citizens have faced an enormous amount of problems with the agency ranging from the inability to get a test appointment to obtain a driver's license within a reasonable time frame to having their registration erroneously cancelled by the DMV without due cause.

Most of these problems were reported after the new computer upgrades were implemented. Upgrades whose sole purpose was to improve efficiency and shorten wait times for Connecticut residents.

It makes sense for the state to shift some services away from DMV given their deplorable performance especially in light of our current budget crisis. Businesses like AAA are set up with the infrastructure to handle many services that would save money improve efficiency and serve the public's need more adequately.

We hope the committee takes a serious look at ways we can modernize, streamline, and subcontract portions of this system without creating further burden on the shoulders of our residents.

Thank you for allowing us the opportunity to submit testimony in support of this bill.

Sincerely,

Handwritten signature of Brenda L. Kupchick in cursive script.

Brenda Kupchick
State Representative
132nd District

Handwritten signature of David Rutigliano in cursive script.

David Rutigliano
State Representative
123rd District

Handwritten signature of John Shaban in cursive script.

John Shaban
State Representative
135th District